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APPLICATION NO.	F	ILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
09/833,065	04/12/2001		Peter Mathias	209672000100	1471
25227	7590	02/02/2006		EXAMINER	
		ERSTER LLP	ALVAREZ, RAQUEL		
1650 TYSO SUITE 300	NS BOUL	EVARD		ART UNIT	PAPER NUMBER
MCLEAN, VA 22102				3622	

DATE MAILED: 02/02/2006

Please find below and/or attached an Office communication concerning this application or proceeding.

PTO-90C (Rcv. 10/03)

	Application No.	Applicant(s)					
	09/833,065	MATHIAS ET AL.					
Office Action Summary	Examiner	Art Unit					
	Raquel Alvarez	3622					
The MAILING DATE of this communication app Period for Reply	ears on the cover sheet with the c	orrespondence address					
A SHORTENED STATUTORY PERIOD FOR REPLY WHICHEVER IS LONGER, FROM THE MAILING DA - Extensions of time may be available under the provisions of 37 CFR 1.13 after SIX (6) MONTHS from the mailing date of this communication. - If NO period for reply is specified above, the maximum statutory period w - Failure to reply within the set or extended period for reply will, by statute, Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b).	ATE OF THIS COMMUNICATION 16(a). In no event, however, may a reply be tim rill apply and will expire SIX (6) MONTHS from cause the application to become ABANDONE	l. ely filed the mailing date of this communication. O (35 U.S.C. § 133).					
Status							
1) Responsive to communication(s) filed on 08 No	ovember 2005.						
2a) ☐ This action is FINAL . 2b) ☒ This	· · · · · · · · · · · · · · · · · · ·						
3) Since this application is in condition for allowar	<i>,</i> —						
closed in accordance with the practice under Ex parte Quayle, 1935 C.D. 11, 453 O.G. 213.							
Disposition of Claims							
4)⊠ Claim(s) <u>1-20</u> is/are pending in the application.							
4a) Of the above claim(s) <u>9 and 11-20</u> is/are withdrawn from consideration.							
5) Claim(s) is/are allowed.							
6)⊠ Claim(s) <u>1-8 and 10</u> is/are rejected.							
7) Claim(s) is/are objected to.							
8) Claim(s) are subject to restriction and/or	election requirement.						
Application Papers							
9) The specification is objected to by the Examine	r.						
10) The drawing(s) filed on is/are: a) accepted or b) objected to by the Examiner.							
Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).							
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).							
11) The oath or declaration is objected to by the Examiner. Note the attached Office Action or form PTO-152.							
Priority under 35 U.S.C. § 119							
12) Acknowledgment is made of a claim for foreign a) All b) Some * c) None of:	priority under 35 U.S.C. § 119(a)	-(d) or (f).					
1. Certified copies of the priority documents have been received.							
2. Certified copies of the priority documents have been received in Application No							
3. Copies of the certified copies of the priority documents have been received in this National Stage							
application from the International Bureau	` ''						
* See the attached detailed Office action for a list of the certified copies not received.							
Attachment(s)	•						
1) Notice of References Cited (PTO-892)	4) Interview Summary						
 2) Notice of Draftsperson's Patent Drawing Review (PTO-948) 3) Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08) 	Paper No(s)/Mail Da 5) Notice of Informal Pa	ite atent Application (PTO-152)					
Paper No(s)/Mail Date	6) Other:						

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DETAILED ACTION

1. This office action is in response to communication filed on 11/8/2005.

- 2. Applicant elected claims 1-8 and 10 and added claims 13-20.
- 3. The Examiner wants to point that claims 13-20 are not consonant with the claim selected under the restriction requirement and therefore claims 13-20 will be presumed not elected or withdrawn. Claims non-elected are presumed to be withdrawn.

Therefore new claim listing along with their identifier must be submitted. <u>See</u> 37 CFR 1.121

Specification

The following guidelines illustrate the preferred layout for the specification of a utility application. These guidelines are suggested for the applicant's use.

Arrangement of the Specification

As provided in 37 CFR 1.77(b), the specification of a utility application should include the following sections in order. Each of the lettered items should appear in upper case, without underlining or bold type, as a section heading. If no text follows the section heading, the phrase "Not Applicable" should follow the section heading:

- (a) TITLE OF THE INVENTION.
- (b) CROSS-REFERENCE TO RELATED APPLICATIONS.
- (c) STATEMENT REGARDING FEDERALLY SPONSORED RESEARCH OR DEVELOPMENT.
- (d) THE NAMES OF THE PARTIES TO A JOINT RESEARCH AGREEMENT
- (e) INCORPORATION-BY-REFERENCE OF MATERIAL SUBMITTED ON A COMPACT DISC (See 37 CFR 1.52(e)(5) and MPEP 608.05. Computer program listings (37 CFR 1.96(c)), "Sequence Listings" (37 CFR 1.821(c)), and tables having more than 50 pages of text are permitted to be submitted on compact discs.) or

REFERENCE TO A "MICROFICHE APPENDIX" (See MPEP § 608.05(a).

- "Microfiche Appendices" were accepted by the Office until March 1, 2001.)
- (f) BACKGROUND OF THE INVENTION.
 - (1) Field of the Invention.
 - (2) Description of Related Art including information disclosed under 37 CFR 1.97 and 1.98.

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(g) BRIEF SUMMARY OF THE INVENTION.

- (h) BRIEF DESCRIPTION OF THE SEVERAL VIEWS OF THE DRAWING(S).
- (i) DETAILED DESCRIPTION OF THE INVENTION.
- (j) CLAIM OR CLAIMS (commencing on a separate sheet).
- (k) ABSTRACT OF THE DISCLOSURE (commencing on a separate sheet).
- (I) SEQUENCE LISTING (See MPEP § 2424 and 37 CFR 1.821-1.825. A "Sequence Listing" is required on paper if the application discloses a nucleotide or amino acid sequence as defined in 37 CFR 1.821(a) and if the required "Sequence Listing" is not submitted as an electronic document on compact disc).

Claim Rejections - 35 USC § 102

4. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless -

- (b) the invention was patented or described in a printed publication in this or a foreign country or in public use or on sale in this country, more than one year prior to the date of application for patent in the United States.
- 5. Claims 1-8 and 10 are rejected under 35 U.S.C. 102(b) as being anticipated by Bergholm et al. (5,761,432 hereinafter Bergholm).

With respect to claim 1, Burgholm teaches a method for interfacing a client with a client relationship management (RM) account database, wherein the client RM account database includes an entry of the client, wherein the entry of the client includes a plurality of fields data (Abstract) 1)maintaining a client account entry in a RAM database, the client account entry including a plurality of data fields (col. 3, lines 1-14 and Figure 21); 2) receiving a request from the client to view the client account entry (col. 3, lines 1-14); a) allowing the client to view a sub-set of the data fields (col. 5, lines 29-39 and col. 8, lines 59-67).

With respect to claims 2, 10 Bergholm further teaches increasing a level of permission marketing associated with the client (col. 2, lines 2-8).

With respect to claim 3, Bergholm further teaches contact information (col. 9, lines 1-12).

Claims 4-8 further recite providing the client with information specifically relevant to the client; maintaining an interactive relationship with the client (i.e. the client has accessed to information relevant to the group that he or she is assigned to)(col. 6, lines 35-67 and col. 7, lines 1-11).

Point of contact

6. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Raquel Alvarez whose telephone number is (571)272-6715. The examiner can normally be reached on 9:00-5:00.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Eric w. Stamber can be reached on (571)272-6724. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free).

Raquel Alvarez

Primary Examiner

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R.A. 1/27/2006